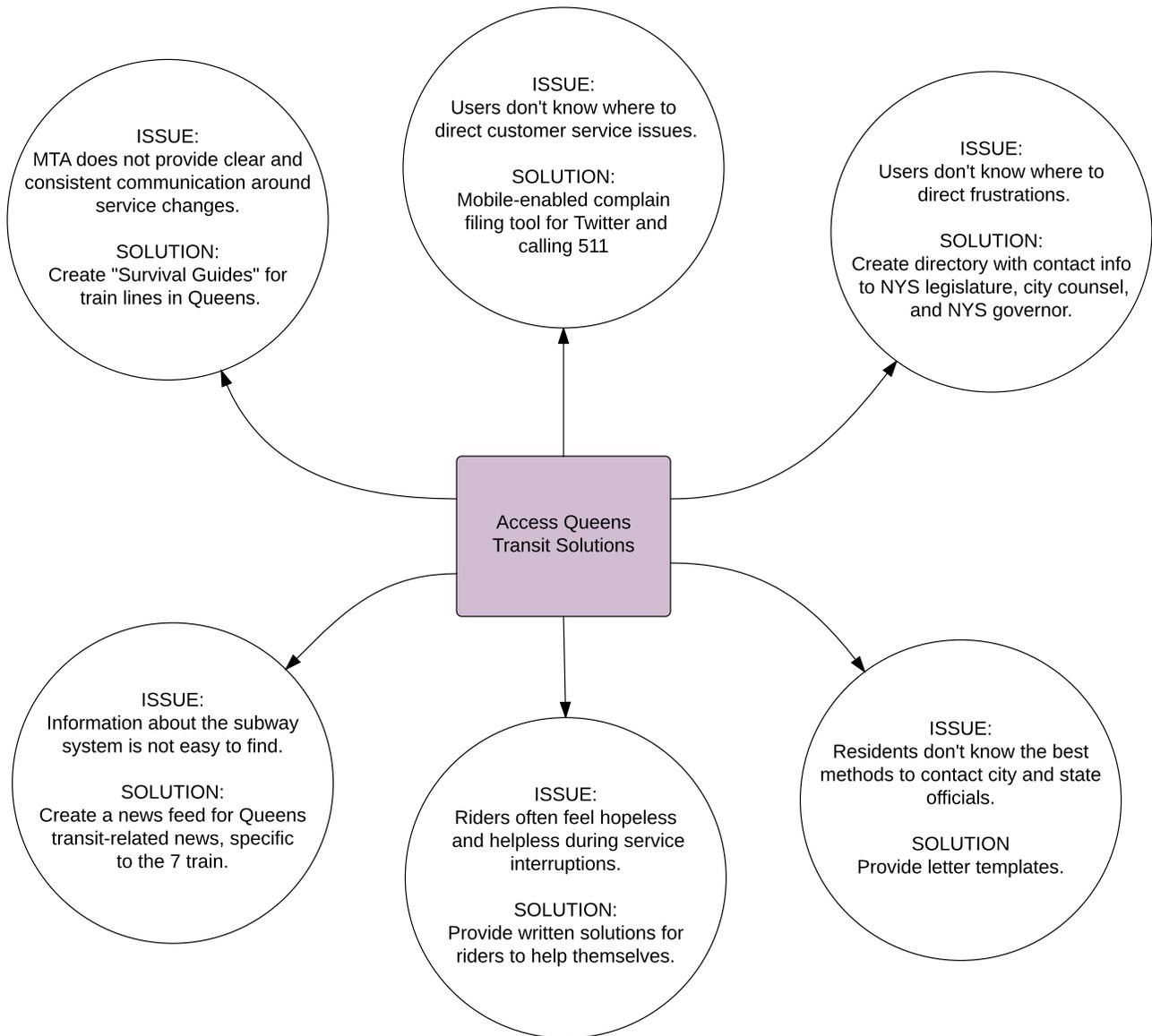


# Access Queens Solutions Map

Access Queens is a grassroots organization based in Queens, New York, striving to improve subway transit and enforce responsible residential development. Part of the work includes finding solutions that help improve the commuter experience. Its online presences through social media and its website address solutions for several of the issues riders face.



# Advocating for transit infrastructure in Queens, NY.

[Event Calendar](#)[Facebook](#)[Twitter](#)[Photo Map](#)

## News

### [AccessQueens Founder Melissa Orlando to be on NY1](#)

August 22, 2015: [In the Media](#)

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### [AccessQueens Holds First “Track Meet”](#)

July 31, 2015: [Events](#)

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[Older News](#)

### Categories

[Events](#)[In the Media](#)[Accomplishments](#)

### Archive

[2015](#)[2014](#)

# Who We Are

AccessQueens is a coalition of local residents committed to sustaining vibrant, diverse communities. We know that the success and economic stability of our communities and our borough, depends on access to appropriate infrastructure that supports and enables Queens to thrive. As infrastructure goes hand in hand with responsible development, and as Queens continues to grow, we will advocate for the needs of our borough.

**We believe in the power of partnerships to create change through:**

- Grassroots organizing
- Partnerships with public and transit agencies
- Creating coalitions with elected officials

## Our Plans

We are calling on the MTA and the NYCT to address the decline in 7 Train service. We are asking for:

### 1 A full line review to address:

- signal malfunctions that occur multiple times a week;
- dangerous overcrowding on trains that are over 100% capacity;
- the timing and frequency of trains;
- the scheduled completion and remaining work of CBTC construction;
- a new plan for weekend service changes due to construction for disenfranchised riders who work weekends;
- transportation alternatives during weekend construction in addition to the ineffective shuttle buses that replace the 7.

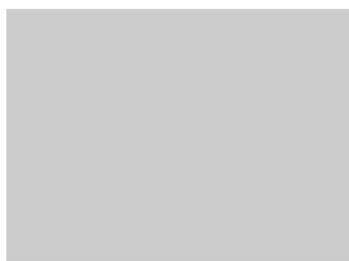
### 2 An MTA liaison who will:

- address ongoing concerns, inquiries and other customer service issues;
- communicate planned work schedules on a timely basis;
- collect customer feedback on ways to improve service along the Flushing Line.

### 3 A town hall meeting with the MTA to hear and address customers concerns.

### 4 Better, timely and more accurate communication about 7 Train service.

## Steering Committee



#### Melissa Orlando

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#### Christian Amez

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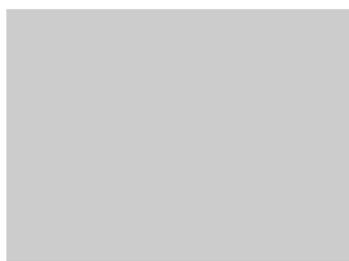
#### Patricia Dorfman

Pat illustrated the food lore “bible,” “On Food and Cooking.” She built the largest TV spot house in the US, and produced over 450 national TV commercials, and is a member of the Directors Guild of America. As a writer/director, she screened at Telluride, and won the Cine Golden Eagle. She designed 35 local websites and logos. Pat studied at SVA, NYU Film School, the School of the Art Institute of Chicago, and was graduated Phi Beta Kappa from the University of Michigan.



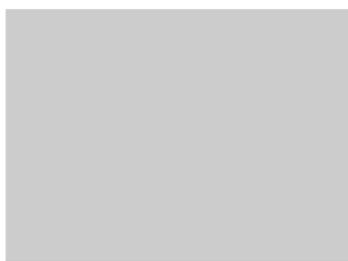
#### Angus Grieve-Smith

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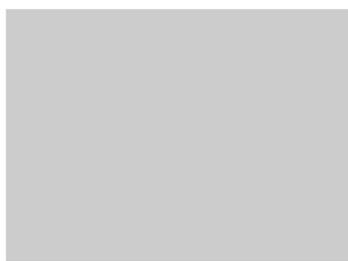
#### Hayes Peter Mauro

Pete is a native New Yorker and art history professor at Queensborough Community College, CUNY. He has been a Sunnyside resident for four and a half years. He is interested in politics and moderates our social media sites.



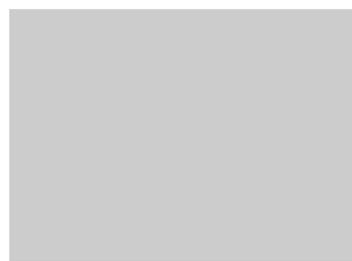
#### Brandon Mosley

Originally from LoHud (Westchester), Brandon has been a Queens resident since 2012 and he works as a graphic and web designer. He enjoys shooting photography, painting, cooking, genealogical research and the occasional reality show.



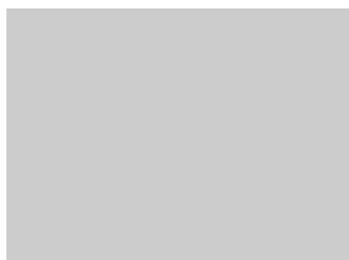
#### Maggie Siskind

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#### Robin Riback

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#### Jeremy Rosenberg

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# What We Do



## [7 Train Blues](#)

Join us on [Facebook](#) and [Twitter](#) for real-time service changes posted by other riders. Upload your photos and videos, and document service inadequacies using [#7TrainBlues](#).



## [#7CantWait](#)

The extension to Hudson Yards is expected to open by Sept. 30, 2015. However, two weeknight trains between 8-10:20pm won't be added until Dec. 2015. Use [#7CantWait](#) to tell the MTA that you want more trains now, not next year!



## [7 Train Map](#)

An interactive map that documents poor station conditions and overcrowding. Click on the pins to learn more about each station and send us your photos using [#7trainblues](#).

[Learn more about how you can help bring about better service.](#)



# Act Now!

Tired of the endless delays, overcrowding and inconvenient service changes? Change begins with you. Lend AccessQueens your voice to help us push for better service:

1

## Sign Our Petition

Join hundreds of other Queens residents who have already signed our confidential [petition](#) to let the MTA know that we need better service.

2

## Volunteer

Fill out a [quick survey](#) to let us know what your interests are and how you'd like to help.

3

## Report Incidents

Call 511 (the NYS Travel Information Line) or [contact the MTA online](#) to report service delays and your overall dissatisfaction.

4

## Post & Comment

Post comments, pictures and video of service problems on [Facebook](#) and [Twitter](#) using #7TrainBlues and/or #7CantWait. Be sure to tell us where your pictures or videos were taken!

5

## Write the Government

Use one of our [letter templates](#) to write your local legislature. [Learn more.](#)

6

## Do Your Part

Commuting is stressful, but we can all do our part to keep service running smoothly.

- Step aside to let other riders off the train before boarding.
- Move to the center of the car to make room for others behind you.
- Remove your backpack and tuck other large items under your seat to make room for others.
- Don't hold or block the train's doors from closing.
- Mind your space: Refrain from manspreading and keep aisles clear.

7

## Stay Connected

Watch [AccessQueens.org](#) for upcoming notices and events. Join 7 Train Blues on [Facebook](#) and [Twitter](#) for real-time service updates from other riders. Spread the word and tell your friends and neighbors about us!





# Contact Us

**Questions? Comments?** Write to us below or email [info@accessqueens.com](mailto:info@accessqueens.com). For media inquiries or questions about reusing content posted online, please read our [Usage Policies](#).

First Name

Last Name

Email Address

Phone Number (Optional)

Please select your home station



Contact preference



Send



# Usage Policies

## Fair Use & Media Policy

External use of materials (written statements, email exchanges, private message conversations, videos, audio, photographs, etc.) by social media participants and members of the media must be approved by the AccessQueens steering committee prior to use. Please send usage inquiries in writing to [media@accessqueens.org](mailto:media@accessqueens.org).

The photography used throughout our website and social media sites was shot by [Paul Ker](#).

## Image Submission

Please include the time and station location. Please do not post images or videos that:

- are sexually explicit, unrelated or off-topic;
- publicly shame other riders for indecency or poor etiquette;
- are of other subway lines other than the Flushing Line;
- are blurry or hard to see;
- contain offensive or inappropriate comments.

If you are using Flickr to submit photos or video, please email them directly to [rate57history@photos.flickr.com](mailto:rate57history@photos.flickr.com). Use the subject line to give a title and the email's body to give a description. Activate your phone's geolocation so the location of where your photos were taken is recorded. This will help us document problematic areas.

## Social Media

### 7 Train Blues Code of Conduct

- Personal attacks are not permitted.
- Scapegoating, hate speech, discrimination, sexual harassment and public shaming (posting pictures or video ridiculing other riders) is not permitted.
- Irrelevant posts, advertisements or spam is not permitted. If you are unsure about something you want to post, describe its relevancy or contact [info@accessqueens.org](mailto:info@accessqueens.org).

Members or posts that violate the code of conduct are subject to immediate removal. Please report inappropriate posts or contact [info@accessqueens.org](mailto:info@accessqueens.org).

## Flickr Disclaimer

By submitting your photos to the 7 Train Blues and AccessQueens via Facebook or Flickr, you understand that they will be made public for 7 Train Blues initiatives. Your images remain under your authorship and copyright, and will not be used by us for profit without written consent.

If you are using Flickr to submit photos or video, please email them directly to [rate57history@photos.flickr.com](mailto:rate57history@photos.flickr.com)! Use the subject line to give a title and the email's body to give a description. Activate your phone's geolocation so the location of where your photos were taken is recorded. This will help us document problematic areas.

